

**Environmental Health Update (Q1 2018/19) (Verbal Update)****Verbal Update of the Environmental Health & Licensing Team Leader****1. Dog Fouling and Stray Dogs – Summary and Statistics**

- 1.1 Over 40 inspections and site walk overs have been undertaken in the last quarter to ensure a regular presence in the Boroughs' Parks and open spaces.
- 1.2 The out of hours Stray Dog service is still operating efficiently and providing a prompt response to reported strays in line with our procedures.
- 1.3 The number of dog related complaints received in the last quarter is 25.12 of which were requests for stencilling on various streets across the Borough. Hunters Way was raised at the Oadby Residents Forum as a problem location requiring our intervention. Stencilling has been done using clear details of places where the dog fouling has been particularly problematical.
- 1.4 The five reports of dangerous dogs were at various locations across the Borough: a grey pit bull (The Oval, Oadby); 2 Japanese Akitas (Rutland Avenue); Brown Labrador (Peace Memorial Park); aggressive dog (Penney Close, Wigston) where the Police were advised of this problem; Bull mastiff (Markham Way) – being considered for further formal action.

**2. Public Space Protection Order (PSPO) - Update**

- 2.1 Signs have been prepared and are currently being placed around the Borough. This will be completed by Friday 20 July.

**3. Pest Control Service****3.1 Q1 Statistics**

<b>Pest Type</b>	<b>Number of Requests for Service</b>
<b>Rats</b>	<b>41</b>
<b>Mice</b>	<b>13</b>
<b>Cockroaches</b>	<b>0</b>
<b>Bed bugs</b>	<b>3</b>
<b>Wasps</b>	<b>26</b>
<b>Fleas</b>	<b>2</b>
<b>Squirrels</b>	<b>6</b>
<b>Ants</b>	<b>1</b>
<b>TOTAL</b>	<b>92</b>

- 3.2 Financial Report – This has been agreed for report at Licensing and Regulatory Committee on 11<sup>th</sup> October 2018 and to Service Delivery Committee a month earlier on 11<sup>th</sup> September 2018.
- 3.3 The Pest Control Service has continued to deliver a top rated service to the residents of Oadby and Wigston and has seen a seasonal increase in the number of Wasp complaints, as anticipated.
- 3.4 Three Pest Control Contracts are now in place: one at a Hostel, Station Road the other a Nursery, Leicester Road, Wigston and the third at a restaurant in London Road, Oadby.

- 3.5 Officers continue to promote the availability of the Pest Control Service during their routine inspections to compliment and supplement the promotional adverts in the current edition of Letterbox.
- 3.6 Other marketing strategies have included a previous Campaign to target Food and Commercial premises to attract long term Contracts and to promote the use of the Council's services to all residents via the Letterbox newsletter.

3.7 Summary Timelines:

July 2017: Letterbox Press Release  
 November 2017: A letter drop to 299 Commercial premises and 318 Food venues  
 April 2018: Letterbox Press Release

Details promoting the Pest Control service have also been advertised on the Council's website.  
 See: [https://www.oadby-wigston.gov.uk/pages/pest\\_control\\_service](https://www.oadby-wigston.gov.uk/pages/pest_control_service)

- 3.8 A review of performance from April to July 10<sup>th</sup> show's a very positive picture of income driven by the Contracts and the steady income stream from Rodents and Wasps, in particular. If this continues we will comfortably break even.

**4. Fly Tipping**

**4.1 Q1 Statistics and Summary**

<b>Month</b>	<b>Reported to EH</b>	<b>Confirmed Cases</b>
<b>April</b>	<b>7</b>	<b>2</b>
<b>May</b>	<b>12</b>	<b>2</b>
<b>June</b>	<b>12</b>	<b>3</b>
<b>TOTAL</b>	<b>31</b>	<b>7</b>

- 4.2 The handling of these types of complaints is being reviewed by the Team Leader of the Customer Service Centre to ensure capture and accurate referral to the most appropriate Team.
- 4.3 In addition to these 31 reports, there have been 5 reports of littering over the last quarter and a further 20 reports of accumulations.

**5. Abandoned Vehicles**

**5.1 Process and Q1 Statistics**

**5.2 Process**

Local authorities must work out if vehicles are abandoned. This is likely if at least one of the following applies:

- they have no keeper on the DVLA's database and are untaxed - check vehicle tax online
- they're stationary for a significant amount of time
- they're significantly damaged, run down or unroadworthy - with flat tyres, wheels removed or broken windows
- they're burned out
- they have number plates missing

Local authorities can legally enter land (at a reasonable time) to investigate and remove abandoned vehicles. (Source: <https://www.gov.uk/guidance/abandoned-vehicles-council-responsibilities#work-out-if-a-vehicle-is-abandoned>)

### 5.3 **Statistics**

<b>Month</b>	<b>Reported to EH</b>	<b>Confirmed Cases</b>
<b>April</b>	<b>10</b>	<b>4</b>
<b>May</b>	<b>5</b>	<b>1</b>
<b>June</b>	<b>6</b>	<b>2</b>
<b>TOTAL</b>	<b>21</b>	<b>7</b>

## **6. Food Hygiene – Inspections and Regional Plan**

### **6.1 Inspections**

Officers have a projected 184 Food premises to inspect over this financial year. The Lead Officer commenced maternity leave in May and this role has been taken up by another Officer and supplemented by the Environmental Health Team Leader.

17/17 inspections have been undertaken this quarter which accounts for 100% of the projected number for this quarter. This is broken down to 9 Category E's and 8 (A to D's). In addition we have conducted 2 Food Hygiene Rating Score visits and processed applications for 23 new businesses.

The ratings are not yet displayed on our own website, however, they are available on the FSA website.

One business was given a rating of 0 and given an A Category inspection rating. This business has a history of non-compliance but when inspected March 2018 pleaded ill health after suffering a recent heart attack. Therefore it was felt appropriate to warn the business again, revisit in 7 days to check cleaning and practices and inform him that failure to maintain standards by his next routine inspection in September 2018 would result in prosecution.

For the next quarter we anticipate to cover:

Total 41 (15 E, 26 A – D) Programmed

Total 4 New Businesses – ongoing and receiving at an average rate of 2 per month

Food Hygiene Rating Rescore Visit – 2 – ongoing and receiving an average of 1 per month.

### **6.2 Regional Food Plan (See Annex B)**

All members of the Leicestershire Food Liaison Group have agreed to the Plan attached to this Report, and we are working towards the stated milestones dependant on our level of resource within the Team.